

HOW TO VERIFY INSURANCE COVERAGE

Call the Member Services Number on the back of your Insurance Card and provide them with the information below:

Is the provider in network? Provide my NPI: 1023767035

Does my insurance cover nutrition counseling?

Provide the following procedure code:

97802 - Procedure code for an initial nutrition counseling appointment

97803 - Procedure code for a follow-up nutrition counseling appointment

S9740 - Dietitian Visit

Will my plan cover nutrition counseling for (your health conditions)?

Provide an ICD-10 diagnostic code: Z71.3 or Z72.4 (these are the most common). Have ready any other medical diagnosis ICD-10 Codes for any other medical conditions you have, that have been diagnosed by a physician.

Additional Questions to ask:

- Do I have a deductible to meet first? Yes No
 - If yes, how much? _____
- Do I have a co-pay or co-insurance? Yes No
 - If yes, how much? _____
- Do I have a limited number of visits? Yes No
 - If yes, how many per benefit year? _____
- When does the benefit year start? _____
- Do I need a physician referral? Yes No
- Does my plan cover telehealth Yes No
- Will my plan cover nutritional counseling as part of my preventative health services under the Affordable Care Act or Health Care Reform? Yes No

ONLY IF PROVIDER IS OUT OF NETWORK, YOU SHOULD ASK THE FOLLOWING QUESTIONS:

- Does my plan has coverage for Out of Network benefits? Yes No
- Does my plan reimburse if I submit a superbill? Yes No
- If yes to either questions, ask all of the in network questions above to inquire about your out-of-network benefit coverages.

We suggest you record the date, time and name of the representative and keep this information for your records.

Date: _____

Time: _____

Name of Rep: _____

Ref. # _____